



## **Distributor Return Policy**

### Returns:

All item returns must be made by Distributor within 6 months of purchased date.

Product must be returned in sellable condition. Returns are for credit only against future orders and no refunds will be issued. Visualz does not refund shipping and handling charges.

Credit will be issued upon receipt of product and programs. If returns are not received by Visualz, Distributor must provide "proof of delivery" from delivery service. Returned products will automatically credit original invoice. If original invoice was paid in full prior to the returns, an open credit will apply to the account and a credit memo will be sent to Distributor's Accounts Payable department. To apply credit to an invoice, please indicate the credit memo number and the invoice number to be paid. This will allow the Visualz accounting department to apply/close the proper invoice. Returns will be subject to a 20% restocking fee.